

An Experience Team to Manage Seasonal Surges in the Supply Chain



PREDICTABLE SEASONAL DEMAND

Every year, like clockwork, we can see the supply chain storm clouds on the horizon that accompany predictable seasonal demand. Whether it's the summer beverage season, retail and grocery holiday shopping season, or the springtime surge in home and garden supplies, there is frequently a predictable pattern to the supply chain. Labor shortages, however, have complicated the ability to manage this surge, creating more headaches for those responsible for the transfer of freight. At FHI NOW, we know you want a rock-solid operation. In order to do that, you need a capable labor solution that is ready when challenges arise.

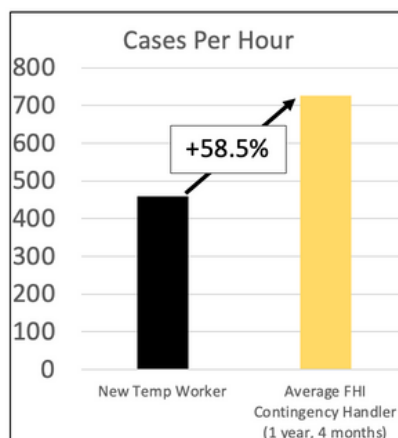
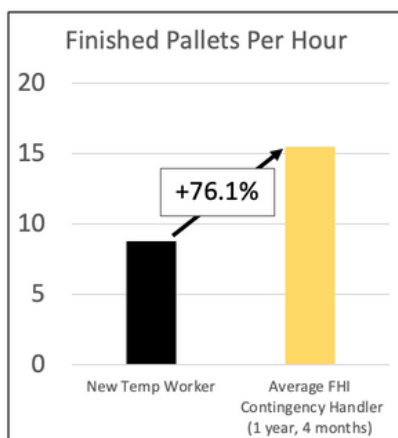
THE CHALLENGES WITH TEMPORARY WORKERS

Many turn to staffing agencies and temporary workers to staff up for these surges. But the challenges include hiring, training, managing their productivity, maintaining efficient dock-flow, and safety concerns. And, most importantly, addressing these challenges requires a significant investment in management time to get the team up to speed, and throughout the duration of the assignment.

"FHI's on-site leadership adapts quickly to expectations and aligns to the needs present daily. Especially in a business with seasonal volume spikes, having a partner in FHI NOW eases the burden of on-boarding temp labor, or ramping-up hiring efforts for the short term."
- Jason Stichler, Manager Warehouse Operations, Four Seasons Produce

THE BENEFIT OF A TRAINED, MANAGED, ON-DEMAND WORKFORCE

We understand how stressful those chaotic times are, which is why we're always ready to deploy a proven reinforcement team that will stabilize your operation and get you back on track. Our FHI NOW Associates have more than one year of experience in their role. They know the job and are able to make immediate positive contributions to warehouse productivity. The on-site managers come with over five years of experience, and ensure that our team delivers on our customer's expectations, providing swift stability and rock solid strength to the supply chain.*



On average, our FHI NOW team members are 58% to 76% more productive than a new temporary worker, so our customers can get the job done with fewer people, fewer headaches, and more time to focus on the job at hand.

- Pallets per hour and cases per hour are the average productivity figures of FHI Handlers in Grocery DCs, as of November, 2022
- Contingency Handler tenure is an average of all FHI contingency handlers as of September, 2022